

Real Water Solutions, Inc. Terms and Conditions of Sales

Placing Orders

1. Real Water Solutions, Inc. wholesales to businesses that resell water filtration products. Such customers are expected to have good working knowledge of these systems and components purchased from Real Water Solutions, Inc. End users require maintenance repairs and warranty issues by Real Water Solutions, Inc.
2. Real Water Solutions, Inc. reserves the right to refuse the sale to any person or company.
3. Real Water Solutions, Inc. encourages all purchasing to be done through ewatersupply.com. All other forms of ordering will result in a processing fee of \$5.00
4. The minimum order is \$10.00.
5. Real Water Solutions, Inc. reserves all rights to change the design, specifications, or price without notice.
6. Cancelled orders are subject to payment cost occurred up to the point of cancellation.

Payment Terms

1. Payments in the United States are due by credit, cash or Electronic Funds Transfer.
2. Payment outside the United States must be a credit, cash or Electronic Funds Transfer. Additional banking and/or processing fees will be added.

Returns and Exchanges

1. All returns must be shipped to Real Water Solutions, Inc. Return freight is the responsibility of the shipper. If the reason for return is listed in the terms, Real Water Solutions, Inc. will reimburse Ground UPS.
2. If the reason for return is a manufactures defect or warranty issue, Real Water Solutions, Inc., will assume responsibility of the cost of shipping via UPS GROUND only.

Freight and Transport

1. Shipping is done through Real Water Solutions, Inc. warehouse in Broward County, Florida. Merchandise may be shipped from alternate Real Water Solutions, Inc. facilities, manufactures, or distributor's locations at the discretion of Real Water Solutions, Inc.
2. Shipping weights, dimensions, approximated shipping date, and anticipated shipping costs are subject to change.
3. All return items must be properly packaged to UPS shipping standards and returned undamaged, otherwise the item will be deemed un-refundable.

Warranty

1. Products have a one year manufactures warranty. Personal damage to any product will result in a disclaimer in the warranty.
2. If the product breaks or malfunctions, return the item and the cost and/or damages will therefore be deemed as Real Water Solutions, Inc. responsibility.